

In-Home Aide Newsletter- October 2026 Posttest- Confidentiality, Privacy, & Client Rights

ANSWERS

1. An in-home aide should follow the client's plan of care and respect the client's preferences within the aide's assigned duties.

True

2. An in-home aide may share information about a client with the client's family member because family members automatically have a right to know.

False – A person's relationship to the client does not automatically authorize disclosure. When unsure, the aide should refer the person to the agency or supervisor rather than sharing information.

3. An aide should explain what they are going to do before providing hands-on personal care.

True

4. It is acceptable to discuss a client in a restaurant or other public place as long as you do not use the client's full name.

False – Client information should not be discussed in public areas where others can hear. The aide should move work-related discussions to a private location whenever possible.

5. An aide may take a picture of a client's home for personal use as long as the client is not in the picture.

False – Aides should not take photographs or videos of clients, their homes, medications, records, or belongings for personal use. A photo of a home or recognizable location could also reveal the client's identity or location.

6. A client has the right to accept or refuse services.

True

7. An aide may use a client's debit card or online banking information to make a personal purchase if the client gives permission.

False – Aides should not use a client's debit card, credit card, online banking, PIN, or account information for personal purposes.

8. If an aide accidentally sends client information to the wrong person, the aide should immediately report the mistake to the supervisor or designated privacy/security officer.

True

9. An aide may open a client's medical record simply because they are curious about the client.

False – Aides should only access information needed to perform their assigned duties. The training specifically states not to open a record simply out of curiosity.

10. If a client tells an aide that a family member is taking their money and asks the aide not to tell anyone, the aide should keep the information secret.

False – Suspected financial exploitation should be reported immediately according to agency policy. The aide should not promise to keep a safety or exploitation concern secret.