

**In-Home Aide Newsletter- June 2026 Posttest
Communication Fundamentals**

ANSWERS

1. Strong communication skills are an important component in the role of an In-home aide.

True

2. Communication can be in the form of a verbal or written message.

True

3. Nonverbal communication and body language are important in the communication process.

True

4. Empathy is an important component of caregiving.

True

5. The most important part of communicating with clients and families is listening.

True

6. Asking questions to clarify information is not part of communication.

False

7. We are only communicating when we are speaking.

False

8. You should discuss language barriers that may exist for your clients with your Supervisor.

True

9. Clients with communication disorders require additional strategies to ensure effective communication.

True

10. You should shout the words at clients who are hearing impaired.

False