In-Home Aide Newsletter- June 2026 Posttest
Communication Fundamentals

Name: _____ Date: _____

Mark True or False

1. Strong communication skills are an important component in the role of an In-home aide.

True ☐ False ☐

2. Communication can be in the form of a verbal or written message.

True ☐ False ☐

3. Nonverbal communication and body language are important in the communication process.

True ☐ False ☐

4. Empathy is an important component of caregiving.

True ☐ False ☐

5. The most important part of communicating with clients and families is listening.

True ☐ False ☐

6. Asking questions to clarify information is not part of communication.

True ☐ False ☐

7. We are only communicating when we are speaking.

True ☐ False ☐

8. You should discuss language barriers that may exist for your clients with your Supervisor.

True ☐ False ☐

9. Clients with communication disorders require additional strategies to ensure effective communication.

True ☐ False ☐

10. You should shout the words at clients who are hearing impaired.

True ☐ False ☐