

SCHEDULE



• • MONDAY • MAY 4

12:00 PM–5:00 PM	Registration
1:00 PM–5:00 PM	Masterclass, Panel Discussion: Listen, Let Go, and Live: Strategies for Thriving Throughout the Decades – Dr. Susan Lovelle with Joanne MacInnes & Theresa Santoro
5:30 PM	Welcome Reception

• • TUESDAY • MAY 5

7:00 AM–5:00 PM	Registration				
8:00 AM	Breakfast & Book Launch with Becky Reel, Reel Home Care Consulting and Author of <i>Borrowed Time</i>				
8:45 AM	OPENING KEYNOTE: Elyssa Katz/Podcast				
10:00 AM	LEADERSHIP Beginning With The End in Mind: Building Your Agency’s Value Through Intentional Planning	HOME HEALTH Data to Action: 2025 HHVBP Performance Insights and Patient Experience Best Practices	HOSPICE The Impact of Bereavement Services; Our Journey to 5 Stars	WORKFORCE Home Health, Education & Training, Leadership	HOME CARE Rehab Fall Prev. Cornerstone VNA
11:15 AM	LEADERSHIP Turning Risk into Resilience: Rehab Management Strategies for Homecare Leaders	HOME HEALTH HHVBP Keeps A Changing – What’s up now and how do you maximize your TPS??	HOSPICE The Perfect Hospice Patient	WORKFORCE Worker Safety for Home Care	ADVOCACY Advocacy in Action: How associations are moving the needle in New England
12:15 PM	EXHIBIT HALL Opens				
1:15 PM	LUNCH				
2:30 PM	LEADERSHIP Navigating the Future of Managed Care	HOME CARE The Caregiver Archetype: Good at Caring, Terrible with Boundaries and What to Do About It	HOSPICE Erin Fay– Azzato Hospice Compliance (VNA Cape Cod)	WORKFORCE Mosaic Project UVM – When Memory Sings	HOME CARE End-of-Life in Independent Living: A Practical Playbook for Hospice, Home Care, and Care Management
3:45 PM	KEYNOTE: Grappling with the Gray: Conquering the Enemies of Ethics, Yonsan Goldson				
5:00 PM	Reception with Exhibitors				
7:00 PM	Networking Dinner at Venues at the Factory				



• • WEDNESDAY • MAY 6

7:00 AM-12:00 PM	Registration				
7:30 AM	Breakfast with Exhibitors				
8:00 AM	Industry Insights at the Table: A Facilitated Breakfast Discussion				
9:15 AM	KEYNOTE TBD				
9:50 AM	LEADERSHIP Bridging the Gap: Advancing Goal-Concordant Care and Better Outcomes Through a Home Health Palliative Bridge Program	HOME HEALTH Don't Do This! Keys to Keeping Your Payment in a Tough Home Health Environment	HOSPICE Following the Symptom Management Cues in CAHPS and HOPE	WORKFORCE The Experience and Journey of Dementia Grief	HOME CARE Home Health Care Study
10:30 AM	FINAL Break with Exhibitors				
11:30 AM	The Power of Positive Leadership: Coaching Skills for High Impact Results, Laura Berman Fortgang				
12:30 PM	Farewell Lunch, Raffle Prizes & Send-Off				

HOTEL INFORMATION

DoubleTree by Hilton Manchester Downtown

700 Elm Street, Manchester, NH

Experience the best of Manchester, New Hampshire with walkable restaurants, convenient access to the venue, and great space for networking and after-hours events.

- [Book Your Attendee Hotel Room](#)
- [Book Your Exhibitor Room Block](#)

NETWORKING DINNER

Venues at the Factory

252 Willow St, Manchester, NH

Tuesday, May 5 at 7:00 PM

Join fellow attendees of the New England Home Care & Hospice Conference for a networking dinner at The Venues at The Factory, a beautifully reimagined industrial-chic space in downtown Manchester, New Hampshire. Set within a historic former shoe factory, the venue's exposed brick, soaring ceilings, and modern design create an inviting atmosphere ideal for meaningful conversation and connection. It's the perfect setting to continue NEHCC discussions, build new relationships, and connect with leaders and peers from across the home care and hospice community.

